

What to do in the event of an accident?

streetfleet

DriverCare by StreetFleet, operates 24/7 Australia wide, providing immediate help for drivers in the event of a motor accident or windscreen incident.

How can I report my motor incident or windscreen damage?

- Contact our 24/7 Accident Assist hotline on [1300 273 359](tel:1300273359)
- Report your incident online by visiting www.drivercare.com.au/incidentform
- Or, download our mobile app on the [Apple](#) or [Google Play](#) store
- DriverCare will then manage the entire process

SCAN ME



What to do in the event of an incident?

- Contact DriverCare by StreetFleet 24/7 for immediate support via one of the above methods
- At the scene of the incident, collect the details of the other vehicle if applicable.
- Take photos of each vehicle and the number plates
- Collect the other parties license details, full name and contact number

I've received a letter from the other parties insurer, what do I need to do?

- Contact DriverCare by Street Fleet on 1300 817 406 and/or email claims@drivercare.com.au and DriverCare will redirect the other party and any representatives.

Can DriverCare provide assistance in arranging a replacement vehicle?

- Yes, DriverCare by StreetFleet, provides a valet 'door-to-door' replacement vehicle service, picking up of damaged vehicles, drop off of replacement vehicle and the return of the repaired vehicle.

There has been an injury as a result of a motor vehicle collision, who do I report this to?

- At the scene, please call 000 before contacting DriverCare.
- All person injuries must be reported to your CTP insurer.

How long will repairs take?

- Once your vehicle has been quoted and approved, DriverCare will provide you with an estimated repair time-frame.

My vehicle has been deemed a total loss, what happens next?

- DriverCare will work with your insurer to fast track settlement.